



CANCELLATION POLICY 2021/2022

100% ANTICIPATION – 0% RISK

Instead of the usual free cancellation up to 3 months before arrival, we have adjusted our conditions for all bookings in the 2021/22 season as follows:

- up to and including 28 days before the day of arrival: cancellation free of charge
- up to 27 days and including 8 days before the day of arrival: 70 % of the arrangement rate
- within the last 7 days before the day of arrival: 90 % of the arrangement rate

We continue to carefully watch the situation and will respond with further improvements regarding the cancellation deadlines if necessary.

For all reservations as of November 2022, the conditions remain the same as follows:

Pursuant to § 18 (1) no. 10 FAGG (Act on Distance Contracts and Off-Premises Contracts), there is no right of cancellation for this conclusion of contract pursuant to § 11 FAGG. A withdrawal by the contracting partner is therefore exclusively governed by the following paragraphs.

The accommodation contract may be terminated by a unilateral declaration by the contracting party without payment of a cancellation fee up to 3 months before the agreed arrival date of the guest.

Outside the period specified in the previous paragraph, withdrawal based on a unilateral declaration by the contracting party shall be possible only with payment of the following cancellation fees:

- up to 1 month prior to arrival: 40% of the total agreed price;
- up to 1 week prior to arrival: 70% of the total agreed price;
- less than 1 week prior to arrival: 90% of the total agreed price.

SEE YOU SOON IN KÜHTAI



ENDLESS SKY POOL



DAS GERBERS



GERBER CARD



GERBER SPORTS

Mooshaus – Familie Gerber | 6183 Kühtai | Austria

Tel +43 5239 5207 | Fax +43 5239 5207 999 | hotel@mooshaus.at | www.mooshaus.at

FN118252a | UID Nr. ATU.37037005 | Gerichtsstand Innsbruck | Raiffeisen-Landesbank Tirol AG | IBAN AT22 3600 0000 0103 6599 | BIC RZTIAT22