



## CANCELLATION POLICY 2021/2022

### 100% ANTICIPATION – 0% RISK

Our updated cancellation deadlines for the season 2021/22:

- Day of arrival between 02.12.2021-22.12.2021; up to and including 3 days before arrival
- Day of arrival between 23.12.2021-07.01.2022; up to and including 8 days before arrival
- Day of arrival between 08.01.2022-21.01.2022; up to and including 3 days before arrival
- Day of arrival between 22.01.2022-18.03.2022; up to and including 8 days before arrival
- Day of arrival between 19.03.2022-31.03.2022; up to and including 3 days before arrival
- Day of arrival between 01.04.2022-18.04.2022; up to and including 8 days before arrival
- Day of arrival between 19.04.2022-22.04.2022; up to and including 3 days before arrival

After the deadline, the cancellation fee is 90% of the arrangement price.

#### ***For all reservations as of November 2022, the conditions remain the same as follows:***

Pursuant to § 18 (1) no. 10 FAGG (Act on Distance Contracts and Off-Premises Contracts), there is no right of cancellation for this conclusion of contract pursuant to § 11 FAGG. A withdrawal by the contracting partner is therefore exclusively governed by the following paragraphs.

The accommodation contract may be terminated by a unilateral declaration by the contracting party without payment of a cancellation fee up to 3 months before the agreed arrival date of the guest.

Outside the period specified in the previous paragraph, withdrawal based on a unilateral declaration by the contracting party shall be possible only with payment of the following cancellation fees:

- up to 1 month prior to arrival: 40% of the total agreed price;
- up to 1 week prior to arrival: 70% of the total agreed price;
- less than 1 week prior to arrival: 90% of the total agreed price.

**EXCEPTION:** If you have booked our Non Refundable Rate, it is not cancellable or changeable. In case of cancellation or no-show, 100% of the cost will be retained.

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Outside the period specified in the previous paragraph, withdrawal based on a unilateral declaration by the contracting party shall be possible only with payment of the following cancellation fees:

- up to 1 month prior to arrival: 40% of the total agreed price;
- up to 1 week prior to arrival: 70% of the total agreed price;
- less than 1 week prior to arrival: 90% of the total agreed price.

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